

## 911 – Next Generation 911

The next step is to anticipate the challenges of the next generation technology and how it affects 911. Smart phones have the capability to capture valuable information to emergency services, but we don't yet have the equipment to receive and manage it. Text messaging is one feature that can be delivered now, but we have to upgrade the phone equipment necessary to receive it. If your loved one was in a position where talking would place them in danger, but they could silently text message to 911, would that change your mind about the need for next generation 911? Change comes when the public demands it, are you ready to support a next generation 911 environment?